

2025 SUMMER POOL CLEANER PROMOTION - TERMS & CONDITIONS

Promotion Name	2025 Summer Pool Cleaner Promotion – Australia & New Zealand	
Permit Number	Authorised under: NSW Authority No. TP/02971 SA Permit No. T25/1505	
Promoter	The Promoter is Fluidra Group Australia Pty Ltd (ABN: 87 002 641 965) ("Promoter") of 1 Herbert Place, Smithfield, NSW 2164, Australia. By entering this chance to win competition, you accept and agree to these terms and conditions as well as the decisions of the Promoter.	
Website	www.narellanpools.com.au www.narellanpools.co.nz	
Eligible States/Territories	This promotion is available in both Australia and New Zealand. The total prize pool and are the combined totals for both Australia and New Zealand.	
Promotional Period	Commencing time and date for "Eligible Purchases"	9:00 AM AEST, Monday 25 th of August 2025
	Close time and date for "Eligible Purchases"	11:59 PM AEST, Tuesday, 30 th of September
	No entries will be accepted for products purchased outside of the Promotional Period.	
Entry Period	Entries will be accepted until 11.59 PM AEST, Tuesday 30 th of September 2025, ("The Entry Period"). Valid entries must be received by the Promoter within the Entry Period. No entries will be accepted out of the Entry Period.	
Eligible Entrants	Entry is only open to legal residents currently residing in Australia and New Zealand who are aged 18 years or over who have signed a contract during the promotional period for a new Narellan Pool pool build which includes one of three eligible FreeRider models during the promotional period	
Method of Entry	<p>To enter, an Eligible Entrant must, during the Promotion period:</p> <ul style="list-style-type: none"> • Purchase an Eligible Product from a Narellan Pools Builder. • Visit www.narellanpools.com.au or www.narellanpools.co.nz enter the competition by emailing marketing@narellanpools.com. Attach a copy of your signed contract with your best contact email and phone number to for valid entry into the draw. • All required information must be submitted within the Entry Period. The Promoter accepts no responsibility for entries not submitted by this date and no entry received after this date will be processed. • Entries are not transferable or assignable. Only the purchaser of the Eligible Product may submit an entry in respect of that product. • The entrant must purchase the Eligible Product for their own personal use in Australia or New Zealand and not for the purpose of commercial resale (i.e. the entrant must be the end user of the product). • Contracts must not be tampered with and will be verified before successful entry into competition <p>If the entrant submits a valid entry to The Promoter in accordance with these terms and conditions, the Promoter will provide an entry into the Chance to Win Draw. Entrants are only eligible to win one (1) prize.</p>	

	The entrant must provide a valid Australian or New Zealand bank account to receive any payment amounts that are won.			
Maximum Number of Entries	Only one (1) entry of an Eligible Product purchased can be made per person. Entrants may purchase any one of the Eligible Products included in the Promotion.			
Eligible Products	Eligible Products refers to any NEW Zodiac Robotic Pool Cleaners purchased during the Promotional Period. This is for new products only and does not include refurbished or second-hand products.			
	The following products are part of the Eligible Product Matrix:			
	SKU Number	Brand	SKU Description/Name	Value (\$NZD)
	WR000631	Zodiac	FREERIDER FR800 IQ ROBOTIC CORDLESS CLEANER	\$2,238.26
	WR000630	Zodiac	FREERIDER FR500 IQ ROBOTIC CORDLESS CLEANER	\$1,825.22
	WR000679	Zodiac	FREERIDER FR200 IQ ROBOTIC CORDLESS CLEANER	\$1,016.52
	WR000527	Zodiac	FREERIDER FR1000 IQ-CLEANER	\$2,546.95
WR000508	Zodiac	FREERIDER FR2000 IQ	\$3,053.91	
Details of Prizes	The Promotion is the combined marketing activity across both Australia and New Zealand, offering consumers a chance to win 1 of 6 Prizes when they purchase eligible Zodiac products listed in Eligible Products .			
Total Number of Prizes	There are six (6) Prizes, the total number of prizes is six (6). The total numbers of prizes cover all entries in both Australia and New Zealand.			
Total Prize Value	The total maximum prize pool is valued at AUD \$18,324			
Prizes Payments	The Promoter will issue the payment for prize winners via Electronic Fund Transfer (EFT), into your Australian or New Zealand bank account within twenty-one (21) working days of validated entries being drawn. The payment method will be via the CashSelector platform.			
Prize Draws	The Prize draws will take place in the presence of an independent scrutineer at : Narellan Pools Head Office Suite 403-410 Level 4/4 Columbia Ct, Baulkham Hills NSW 2153 The prize draw schedule is detailed below.			
	Draw date and time	12:00 PM AEDT Wednesday, 8 th of October 2025		
Winners Prizes	There will be six (6) winners in total. All entries will be entered to a draw that takes place after the entry is fully validated. Six (6) x Prize winners will be reimbursed for the purchase price of the “Eligible Product” shown on the contract provided in their entry. Reimbursement is only the for one “Eligible Product” on the contract. If there are 2 or more “Eligible Products”, the entrant will be reimbursed for the highest value product. No other products on the contract are eligible. 6 x Prizes – Reimbursed Value of the “Eligible Product” Prizes 1. Each eligible entrant will be placed in a prize draw. Winners will be selected at random via a prize draw of eligible entrants. The draw will be conducted electronically using a random drawing process.			

	<p>2. The prizes will be drawn on the dates and times as specified under the Prize sections detailed above.</p> <p>3. The winners of the prizes will be notified within 2 business days of the relevant draw by the Facebook and Instagram post announcements and subsequently a direct message on Facebook and via email and will be required to respond if contacted to confirm identity. If potential winners cannot be contacted by the Promoter for any reason or does not respond by 2 December 2025, or if a potential winner is determined to be ineligible or otherwise not in compliance with these Terms and Conditions, this will result in disqualification of the potential winner and prize forfeiture. If disqualified, an alternate winner may be randomly selected from among all remaining eligible entries received.</p> <p>4. The Promoter and their associated agencies and companies take no responsibility for prizes if the email provided by "the entrant" is incorrect.</p>	
Notification of Winners	Winners of the prizes will be contacted within 2 business days of the relevant draw via email to confirm details of the prize. Winner must claim the prize by 2 December 2025.	
Public Announcement of Winners	<p>The winners will be announced on the Narellan Pools social media websites: https://www.facebook.com/NarellanPools.Australia and https://www.instagram.com/narellan_pools/ and https://www.facebook.com/NarellanPoolsNZ and https://www.instagram.com/narellanpools_nz/ within 5 business days of the draw.</p>	
Unclaimed Prize Draw	<p>The unclaimed prize draw will occur in the presence of an independent scrutineer at:</p> <p>Narellan Pools Head Office Suite 403-410 Level 4/4 Columbia Ct, Baulkham Hills NSW 2153</p>	
	Unclaimed Prize Draw time and date	3:00 PM AEDT, Wednesday 3 rd of December 2025
Notification of unclaimed prize winners	Unclaimed prize winners will be notified via email & phone no later than two (2) business days after the unclaimed prize draw.	
Public announcement of winners from unclaimed prize draw	<p>The winners will be announced on the Zodiac website: https://www.facebook.com/NarellanPools.Australia and https://www.instagram.com/narellan_pools/ and https://www.facebook.com/NarellanPoolsNZ and https://www.instagram.com/narellanpools_nz/ no later than seven (7) business days after the draw.</p>	
Cash Selector Terms & Conditions	<p>The prize values shall be transmitted by means of the CashSelector platform. A successful winning entrant with a fully verified/validated entry shall be sent an email containing a CashSelector link. This email will be sent to the email address provided by the entrant in their entry. It is the entrant's responsibility to ensure the email address provided in the entry is correct, active and monitored.</p> <p>By following the link, the entrant will have the value of the prize transmitted via:</p> <p>Electronic Funds Transfer (EFT) to an Australian or NZ bank account.</p> <p>CashSelector links will expire after the "valid period". The "valid period" is determined by the promoter and is six (6) months from the date of issue. Use of the CashSelector platform and CashSelector links are subject to the terms and conditions located at www.cashselector.com.au/tnc, as well as the Promoter's instructions and/or limitations. This includes but is not limited to:</p> <ol style="list-style-type: none"> The email address provided must be correct, active and monitored and The CashSelector link must be used before the link expires "valid period". <p>The process for receiving the prize value is as follows:</p> <ul style="list-style-type: none"> Once an entry is verified, the entrant will be sent a Cash Selector email. In the email the entrant will choose their payment method of EFT. The entrant will be required to enter the necessary details to complete the transaction. It is the responsibility of the entrant to provide correct details. If the entrant provides incorrect banking details, the Payment Promise will not apply to the entry. 	

Entry Conditions	<ol style="list-style-type: none">1. If the entrant returns a product for which it has received a Prize the entrant must return any Prize Value Amount already paid to the entrant by the Promoter in respect of that product.2. The Promoter may, at any time, take steps to verify the eligibility of any entrant or the validity of any entry submitted. If the Promoter reasonably believes that the entrant is ineligible for the Promotion or that an entry is invalid, the Promoter may reject the entry and/or pursue the entrant for any monies already paid to the entrant. The Promoter's decision on eligibility and validity is final and no correspondence will be entered into.

**Terms and
Conditions of
Participation**

1. Information on how to enter and prize details form part of these terms and conditions. The Terms must be read in conjunction with this Schedule. Participation in this Promotion is deemed acceptance of these Terms of entry.
2. Entry is open only to legal Australian & New Zealand residents aged 18 years or over ('Eligible') of the Eligible States/Territories who satisfy the Terms of Entry. Businesses and government agencies are ineligible to enter. Directors, officers, management, employees, suppliers, (including prize suppliers) and contractors (and the immediate families of directors, offers, management, employees, suppliers and contractors) of the Promoter and of its related bodies corporate, and of the agencies and companies associated with the Promotion, including their immediate family are ineligible to enter.
 - a. **Immediate family** means any of the following: spouse, ex-spouse, child or stepchild (whether natural or by adoption), parent, stepparent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, stepbrother, step-sister or first cousin.
3. The promotion will be conducted during the Promotion period. Only one (1) entry per person is permitted in this promotion.
4. The time zone applicable to any time stated, relates to the state or territory where the Promoter is located unless expressly stated to the contrary.
5. The Prize/s are specified in the 'Winners Selection & Prizes' section of the Schedule.
6. For the avoidance of doubt, all products listed in the Eligible Products are eligible to enter the draws for the prizes.
7. Inaudible, incomprehensible, illegible, and incomplete entries will be deemed invalid, and the promoter accepts no responsibility for the same. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entries process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
8. The total prize pool is specified in the Total Prize Value section of the Schedule.
9. All Prizes are valued in Australian Dollars unless expressly stated to the contrary.
10. All Prize(s) will be awarded to the valid entrant(s) drawn randomly in accordance with the Prize draw details. If a draw is scheduled on a public holiday, the promoter may choose to instead hold the draw on the first business day after the relevant public holiday. The Promoter will draw additional reserve entries (and record them in order). In the event of an invalid entry or an ineligible entrant, or if the entrant is ineligible to accept the prize, the prize will be awarded to the first reserve entry drawn. If the prize cannot be awarded to the entrant drawn, the promoter will then continue this process until the prize is awarded.
11. The winner does not need to be present at the draw unless expressly stated to the contrary.
12. The winner(s) will be notified in accordance with the 'Winner Selection & Prizes' section of the Schedule. Notification to winners will be deemed to have occurred on the later of the time the winner receives actual notification from the Promoter. The notification will include details about how the prize(s) can be claimed.
13. The Promoter takes no responsibility where it is unable to contact prize winners who have not provided correct or complete contact details. If the entrant's contact details change during the promotional period, it is the entrant's responsibility to notify the Promoter. A request to modify any entry information should be directed to the Promoter to the following email address: marketing@narellanpools.com
14. The winner(s) last name, first initial and postcode will be published in accordance with the public announcement of winners' section of the Schedule (if applicable).
15. By entering the Promotion, an entrant releases and indemnifies the Promoter and its related bodies corporate (including the officers, employees and agents of each) from and against all actions, penalties,

liabilities, entries or demands the entrant may have against the Promoter or that the Promoter may incur for any loss or damage which is or may be suffered or sustained as a direct or indirect result of an entrant entering or participating in the Promotion or Winning or failing to win a prize, or using or permitting any other person to use the prize, except for any liability which cannot be excluded by law or which would cause any part of this clause to be void or unenforceable.

16. Without limiting any of the foregoing, in no circumstances will an entrant or the Promoter have any liability to the other for any loss or damage suffered which is indirect or consequential in nature, including without limitation any loss of profit, loss of reputation, loss of goodwill or loss of business opportunity.
17. The Promoter may in its absolute discretion not accept a particular entry, may disqualify an entry, or cancel the entire Promotion at any time without giving reasons and without liability to any entrants, subject to any written directions from a regulatory authority. Without limiting this the Promoter reserves the right to verify the validity of entries, prize entries and entrants and to disqualify any entrant who submits an entry or prize entry that is misleading or not in accordance with these Terms of entry or who manipulates or tampers with the entry process. If a winner breaches these Terms of entry, the winner will forfeit the prize in whole, and no substitute will be offered. Verification is at the discretion of the Promoter, whose decision is final. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
18. Prizes, or any unused portion of a prize, are non-transferable and/or not exchangeable and/or cannot be taken as cash, subject to any written directions from a regulatory authority. This Promotion cannot be redeemed in conjunction with any other promotion, including any other cashback promotion or rewards program. The Promoter accepts no responsibility for any variation in prize value (including between advertising of the Promotion and receipt of the prize).
19. Payments are not transferable, assignable or exchangeable for other goods or services and are governed by Australian law.
20. In the case of the intervention of any outside act, agent or event which prevents or significantly hinders the Promoter's ability (or that of a third party involved with the Promotion) to proceed with the Promotion on the dates and in the manner described in these Terms of entry, including but not limited to vandalism, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, the Promoter's obligations in respect of the Promotion will be suspended for the duration of the event and, in addition, the Promoter may in its absolute discretion cancel the promotion and recommence it from the start on the same conditions, subject to approval of the relevant authorities.
21. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law:
 - (a) invalidate any entry.
 - (b) to disqualify any Entrant from participating in this and any future promotion; or
 - (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
22. All entries become the property of the Promoter. Entrants consent to the Promoter using their Personal Information ("PI") including but not limited to their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter. By entering this competition, entrants agree and understand that their written entries may be used for promotional purposes without any further reference, payment or other compensation to the entrant.
23. The Promoter accepts no responsibility for any tax implications that may arise from the Promotion. Independent financial advice should be sought by the entrant.
24. The Promoter collects personal information to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entries are conditional on providing this PI. The PI collected in this promotion will be disclosed to FLUIDRA GROUP AUSTRALIA Pty Ltd. The Promoter will

also use and handle PI as set out in its Privacy Policy, which can be viewed at <https://www.zodiac.com.au/privacy-policy> In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. All entries become the property of the Promoter. The Promoter will not disclose entrant's personal information to any entity outside of Australia.

25. Entrants should direct any requests to access, update or correct their personal information using the 'Help' button on the entry website.
26. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used.
27. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("Non-Excludable Guarantees").
28. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury or death; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion or use of any prize.
29. The Promoter has identified the following email as its contact person regarding this promotion marketing@narellanpools.com
30. This promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook and/or Instagram or their affiliated agencies. Facebook and/or Instagram or their affiliated agencies membership and the use of Facebook and/or Instagram or their affiliated agencies generally are subject to the Facebook and/or Instagram or their affiliated agencies prevailing terms and conditions of use available at www.facebook.com and/or www.instagram.com. Entrants understand that they are providing their information to the Promoter and not to Facebook and/or Instagram or their affiliated agencies. Entrants are solely responsible and liable for the content of their entries and any other information they transmit to other internet users via Facebook and/or Instagram or their affiliated agencies. To the extent permitted by law, each entrant agrees to indemnify, defend and forever hold harmless, Facebook and/or Instagram or their affiliated agencies and its associated agencies and companies, against any and all losses, actions, entries, costs, expenses and damages (of any nature) which may be incurred by an entrant in respect of the entrant's participation in the promotion. Any questions, comments or complaints about this promotion must be directed to the Promoter and not to Facebook and/or Instagram or their affiliated agencies.